Talent Insights: A Critical Driver of Value Creation & Risk Mitigation



What PE Talent Partners are doing to successfully drive value across the portfolio.



INDUSTRY LEADERS AGREE

Talent insights are a competitive advantage.

"We aim to play the 'long game' as it relates to executive talent and creating career paths that don't end with the exit or sale of a business."

-Francisco Partners

"One of the greatest things to hand a new CEO is the Entromy organizational health assessment. It highlights material pain points within an organization & provides an actionable roadmap for leaders as they look to grow their business."

-Resurgens Technology Partners

"Talent is not a priority, it is THE priority. It's a concerted effort by the entire firm to hire, retain, develop, and rate strong talent across the portfolio."

-Arcline

"By increasing the sophistication of how we **collect and analyze DEI and ESG data**, we have increased confidence in how we navigate forward."

-Frazier Healthcare Partners

"The **trends we saw** across the company **enabled us to validate** some perceptions & challenge others. Entromy's approach enabled us to **use data to inform our impressions**.

-TimeTrade





CAPTURE TIMELY PORTCO INSIGHTS

From Diligence To Exit.



STRATEGIC ALIGNMENT

Are assumptions in the value creation plan realistic?

EXECUTIVE EFFECTIVENESS

Do your portcos have the right capabilities, buy-in, and people in key roles?

ORGANIZATIONAL MATURITY

Are business functions effective and aligned?

ORGANIZATIONAL DYNAMICS

Who are the key influencers? Is the organization integrated and collaborating?

ATTRITION & ENGAGEMENT

Are teams, functions, or markets facing attrition?



CASE STUDY: ATTRITION AT HEALTH CARE SERVICES

Real scenarios of organizational insights in action.

CORE QUESTION:

CAN WE TIE ATTRITION TO SPECIFIC DRIVERS?

INSIGHT GAINED:

EMPLOYEES WERE LOOKING FOR A DEEPER CONNECTION.

CHALLENGE:

"We have a large population (15k+) with a dispersed workforce. We are losing talent at an unprecedented rate." -CFO

Key drivers of engagement at Health Care Services:

- Conviction in company strategy & regard for management teams.
- Org structure & processes that enable high performance teamwork.
- Ability to deliver value in their roles; and feeling respected.



CASE STUDY: HYPER GROWTH AT HEALTH TECH

Real scenarios of organizational insights in action.

CORE QUESTION:

IS THE FOUNDATION
STRONG ENOUGH FOR
GROWTH?

INSIGHT GAINED:

ADDED COMPLEXITY WAS POSING RISK TO SUSTAINING GROWTH.

CHALLENGES:

- RAPID M&A DRIVEN GROWTH
- ~1,000 EMPLOYEES
- "GREEN" FOUNDING TEAM

Company had top quartile eNPS (60+), but cracks in foundation.

- Rapid growth was creating euphoria & overconfidence in new hires.
- Organization did not invest in strengthening operational processes.
- Org design was suboptimal.
- Executive team was not effective.

