## Possible conflicts of interest to consider

Karen Huey, president of Professional Compliance Assistance in Woodstock, Ga., shares her list of common conflicts of interest experienced by advisers:

- 1. Having a registered representative of a broker-dealer on staff
- 2. Having an IAR or other staff member that sells insurance
- 3. Participation in a custodian firm's adviser platform
- 4. Having affiliated service providers
  - a. Broker/dealer
  - b. Insurance company
  - c. Accounting firm
- 5. Managing a private fund or registered mutual fund
- 6. Soft dollar arrangements
- 7. Referral arrangements (pay or be paid)
- 8. Government Entity Clients (pay-to-play issues)
- 9. Proxy voting conflicts
  - a. Identify if clients have any conflicts (i.e., are they on a board of directors of a publicly traded company in which clients invest?)
- 10. Service by any advisory affiliate (officer, director, employee, etc.) on a board
- 11. Sponsoring a wrap program
- 12. Block trades
  - a. Are employees included in block trades?
  - b. How are shares/units allocated if there is a partial fill?
    - i. Consider client allocations (how do you decide which clients are included/excluded?)
    - ii. Consider how participating employee accounts are treated
- 13. Trade rotation among different executing brokers (especially if there are soft dollar arrangements)
- 14. Trade error correction procedures
  - a. Are clients always made whole?
  - b. Does adviser net out gain and loss errors?

Regulatory Compliance Watch's Compliance Toolbox

(https://www.regcompliancewatch.com/)