



\$1.4Bn



You Tube



6.7%



sabio



71%

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61%

2015

sabio



44%

2019

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# amazon

The Amazon logo, featuring the word "amazon" in a dark blue, lowercase, sans-serif font. Below the text is a curved orange arrow that starts under the letter 'a' and points to the right, ending under the letter 'n'.

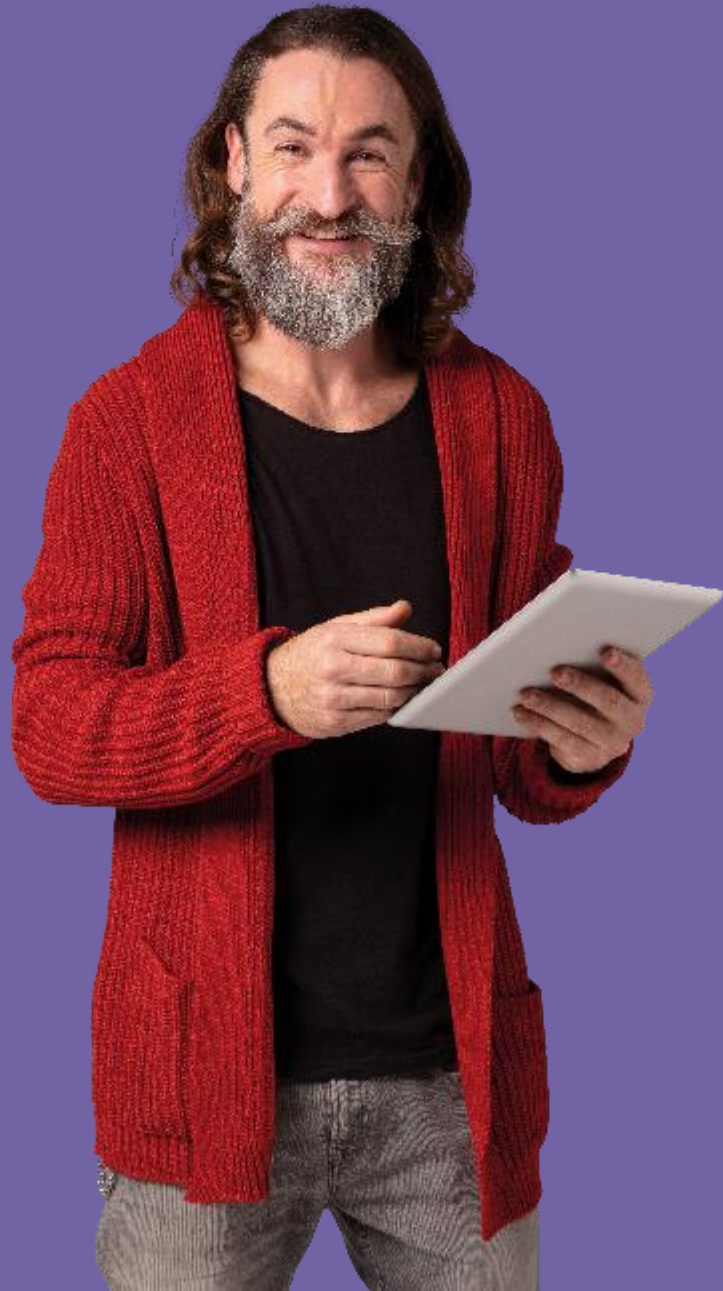
## Competitors?



## UBER



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# CX

Is it at the  
centre of your  
growth plan?

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